

The Promoter shall administer the Competition and allocate the Prize as follows and shall ensure that the Competition Terms and Conditions shall contain terms that give effect to the Prize Conditions set out below. The Promoter shall ensure that all entrants to the competition are notified of and accept the Prize Conditions before entering the Competition and again before accepting a Prize.

- 1). The Competition shall open on 29/09/2025 and close on 11/11/2025. No purchase necessary, online entry required. The entry mechanic is as follows: entry form on bespoke landing page.
- 2). This promotion is open to residents of the UK aged 18 years or over only. Proof of age may be required. The Competition is not open to employees (or family members of employees) of any Sky UK Limited ("Sky"), companies associated with the Promotion and all affiliates of such companies. The Promoter shall allow one entry per household only.
- 3). One entry per household over the Promotional Period. Entries sent in through agents, third parties or multiple accounts will be disqualified. Entries that contain any sexual, offensive, inappropriate or defamatory content will be disqualified. Late, incomplete or otherwise ineligible entries will also be disqualified. The Promoter reserves the right to not award prizes if qualifying criteria is not met and the right to select replacement entry into the competition element of the promotion.
- 4). 1 winner will be selected by a random computer generated draw, on or around the 18/11/2025 from all eligible entries received during the Promotional Period. The winner will be notified by phone by 02/12/2025.
- 5). If the winner cannot be contacted within a reasonable time period or is not able or available to accept the prize for any reason which is beyond the Promoter's reasonable control, then the Promoter reserves the right to award the prize to another entrant
- 6). There is 1 prize package to be won (each a "Prize"). 1 winner will be allocated one Prize. The prize package includes the following:
  - 1 x Sky Stream puck with a Sky Ultimate TV subscription (consisting of Sky Entertainment and Netflix basic) Sky Sports & Sky Cinema subscriptions for 12 months
  - 1 x Year's Supply of Pieminister Pies (consisting of 60 Pieminister pies in total, which the winner will redeem via Pieminister's online shop at [www.pieminister.co.uk](http://www.pieminister.co.uk))

The Prize will be subject to the Prize Conditions (as defined below)

The following terms shall apply to the Prize (the "Prize Conditions"):

**7). Sky Stream puck with a Sky Ultimate TV subscription:**

- a) All services on Sky Stream are streamed via broadband, a minimum download speed of 35Mbps is required to use the Prize in full.
- b) Only one Sky TV subscription can be provided at an address. If the winner is an existing Sky TV customer and has Sky Glass, Sky Q or Sky+, they will need to cancel any existing Sky TV subscription in order to benefit from the new Sky TV subscription at no cost. We will bill the winner for their existing Sky TV subscription until the new Sky Stream TV subscription is activated. Sky Q customers will need to send back their Sky Q boxes within 60 days of receiving your Sky Stream puck otherwise they may be charged a non returns charge. Third party subscriptions not paid for via Sky but viewed on Sky Glass, Sky Q or Sky + will not be automatically viewable on your Sky Stream puck – you will have to log back in. Recordings on Sky Glass, Sky Q or Sky+ will not automatically transfer. If winners have Disney+ or Spotify via Sky, these will not

automatically transfer to Sky Stream and winners will need to sign up directly to each via Apps Marketplace on Sky Stream.

- c) For 12 months, the winner will get their Sky TV subscription(s), via their Sky Stream Puck for no charge. Sky Ultimate TV is provided on a monthly rolling contract and can be cancelled at any time on 31 days' notice. Ending your Sky Ultimate TV subscription will end your offer period. After your 12 month offer period, all Sky TV subscriptions will become chargeable at their then standard price, unless you change or cancel your package, giving Sky at least 31 days' notice. Standard subscription prices may change. Please refer to [www.sky.com](http://www.sky.com) for current pricing.
- d) You must be over 18 and resident in the United Kingdom, Channel Islands or Isle of Man to win this Prize.
- e) The Prize does not include:
  - i. A broadband subscription. All content via your Sky Stream pucks is streamed so you must have broadband download speeds of at least 35Mbps to use all the elements of this Prize;
  - ii. Sky Box Office, Sky Store purchases/rentals, Stand-alone Premium Channels, or pay-per-view services and events all of which if offered via Sky Stream will be chargeable at the current standard price.
- f) Prices, programmes/channels are subject to change.
- g) If you do not activate within 14 days of receiving your Sky Stream pucks, we will automatically activate it for you and your Sky TV subscriptions will start from activation.
- h) Winners must redeem the prize within a year. If a winner does not redeem his/her Prize within 12 months from the date of winning, this could result in loss of the Prize. If the winner has a previous uncleared debt with Sky the winner will not be able to take up the Prize until this debt has been fully cleared.
- i) There is no cash alternative to the Prize or any element thereof and unless agreed otherwise in writing the Prize is non-refundable and non-transferable.
- j) Sky reserves the right to refuse or withdraw the Prize if a winner or a party authorised by the winner to act on their behalf, threatens or abuses a Staff employee or otherwise conducts themselves in a manner that Sky reasonably regards as inappropriate, offensive or unlawful.
- k) Prize winner(s) will be loaned the Sky Stream puck at no cost. The winner may be required to pay an upfront charge for set up. The Sky Stream puck will need to be returned to Sky within 60 days of the winner leaving Sky TV, otherwise the winner may be charged a non-returns charge.
- l) The winner will need to set up a Sky account either online at [sky.com](http://sky.com) or via the MySky app in order to manage their account. Email address required for account login and for Sky to keep in touch about the service.
- m) Netflix basic is included as part of the Sky Ultimate TV subscription and allows viewing in one screen in SD. Netflix terms of use apply.

#### **8). Years Supply of Pieminister Pies prize terms:**

- a). The winner will be sent an email containing 5 separate voucher codes on or around the 18/11/2025.
  - b). Each voucher code will enable the winner to order 12 pies of their choice (subject to availability at the time of order) free of charge including post and packaging.
  - c). The voucher codes can be used separately, and all 5 codes are valid until 11/11/2026.
  - d). The winner can use one or more of the vouchers at a time and can use the vouchers to place a maximum of 5 orders.
  - e). There is no cash alternative to the Prize or any element thereof and unless agreed otherwise in writing the Prize is non-refundable and non-transferable
- 9). Except in the case of death or personal injury arising from its negligence or in respect of fraud and so far as is permitted by law, the Promoter and its associated companies and agents exclude responsibility and all liabilities arising from the enjoyment of the prize; and/or any postponement, cancellation, delay or changes to the prize beyond the Promoter's control; and for any act or default of any third party supplier.

10). By entering the competition, if you are the winner, you agree that you and your guests (if applicable) agree that Sky and Pieminister may make your full names and counties available and may use your full names, counties and photographs for post-event publicity purposes without your permission or paying you anything. You further agree and agree to procure that any guests agree to the use of your names, images and any video or voice recordings of you or your guests (if applicable) in any media in, perpetuity, as Sky sees fit. You agree and agree to procure that your guests agree that the copyright (if any) and all other rights title and interest in and to any contribution by you or your guests shall vest in and be irrevocably assigned to Sky

11). Sky and Pieminister reserve the right to refuse or withdraw the Prize if a winner or a party authorised by the winner to act on their behalf, threatens or abuses a Staff employee or otherwise conducts themselves in a manner that Sky and Pieminister reasonably regards as inappropriate, offensive or unlawful.

12). By entering this promotion and choosing to opt-in to receive more information, you agree that Sky and Pieminister may use your information to contact you about offers, news products and services you may like. You can change your direct marketing preferences by contacting Sky on 08442 41 41 41. You can also click on the "unsubscribe" link in direct marketing emails from Sky.

13). Any entrant data collected will be used for the purpose of administering the promotion and contacting the winner to notify them of the prize and, if you are the winner, we may pass them on to third parties to deliver the prize.

1. 14). The Promoter does not accept any responsibility for network, computer, hardware or software failures of any kind, which may restrict or delay the sending or receipt of your entry. Proof of sending is not proof of receipt.

2. 15). There is no cash alternative to the prize and unless agreed otherwise in writing the prize is non-refundable and non-transferable.

3. 16). The Promoter reserves the right to substitute the prize for a prize of equivalent or greater monetary value if this is necessary for reasons beyond its control.

4. 17). Except in the case of death or personal injury arising from its negligence or in respect of fraud and so far as is permitted by law, the Promoter and its associated companies and agents exclude responsibility and all liabilities arising from the enjoyment of the prize; and/or any postponement, cancellation, delay or changes to the prize beyond the Promoter's control; and for any act or default of any third party supplier.

5. 18). The terms and conditions of any other third-party supplier associated with the Promotion will also apply to the prize where applicable (for example, the provider of an event or experience). If there is a conflict between third party terms and conditions and these terms and conditions, these shall take precedence.

6. 19). The Promoter will not be liable for any prize(s) that do not reach the winners for reasons beyond the Promoter's reasonable control.

7. 20). The Promoter's decision is final and binding in all respects on all entrants. No correspondence will be entered into. Entries that do not comply in full with these entry terms and conditions will be disqualified.

8. 21). The Promoter may refuse or disqualify any entry (including winning entries) if there are reasonable grounds to believe there has been a breach of these terms and conditions or if the entrant concerned or anyone authorised by the entrant to deal with their entry, acts in a way towards

the Promoter, other entrants or Sky staff which the Promoter reasonably considers to be inappropriate, unlawful or offensive. If the winning entry is disqualified the Promoter reserves the right to award the prize to another entrant.

9. 22). Entrants will be deemed to have accepted these terms and conditions and agreed to be bound by them when entering this Promotion.

10. 23). This Promotion, and any dispute or claim arising out of or in connection with it, shall be governed by and construed in accordance with English law. You irrevocably agree that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with this promotion.

Promoter: Pieminister

Date: 29/09/2025